



# Understanding Your Prescription Benefit Program

Providing you with the tools and resources to help you make better drug therapy decisions

## Your Prescription Benefit Plan through SmithRx:

SmithRx is our new prescription benefit provider. SmithRx is dedicated to giving you the best service and resources to help you and your family make better healthcare decisions.

**You will receive a new Healthcare ID Card from AMO Plans that will include our new prescription benefit provider information.**

## Using your new Healthcare ID Card at a Retail pharmacy:

In order to successfully fill your prescriptions as of January 01, 2022, please present your new Healthcare ID Card along with your prescription to any of SmithRx's 75,000+ retail pharmacies. Please remember that annual deductibles are still applicable.

## Introducing a NEW Mail Order Home Delivery Benefit:

If you are taking a maintenance medication you are now able to take advantage of our new mail order home delivery benefit to receive up to a 90-day supply of your maintenance medication(s) at a discounted price.

To enroll in mail order home delivery please contact SmithRx at 844-454-5201. SmithRx will verify your current medications are eligible for the home delivery service and assist you with enrollment.

## Online Tools at [www.mysmithrx.com](http://www.mysmithrx.com)

- Drug Formulary
- Real-time benefit information
- View and download pharmacy claims
- Download claim reimbursement, prior authorization request, specialty pharmacy enrollment, and mail order forms.
- Locate a Network Pharmacy

## Formulary Changes

To help provide our members with access to safe, high-quality and cost-effective prescription benefits, it is necessary to classify some drugs as preferred and others as non-preferred drugs on the SmithRx formulary.

## Additional requirements for coverage or limits on certain medications may include:

Your Plan may have additional requirements for coverage or limits for select prescription medications. These requirements and limits ensure that members use these medications in the most effective way and also help your Plan control medication costs. A team of practicing physicians and pharmacists developed these requirements and limits to help your Plan provide quality coverage to members.

## Quantity Limits

For certain medications, your Plan may limit the amount of the medication that will be covered per prescription or for a defined period of time. Amounts exceeding these limits will require additional review for coverage.

## Step Therapy

In some cases, your Plan requires you to first try one medication to treat your medical condition before it will cover another medication for that condition. For example, if Drug A and Drug B both treat your medical condition, your Plan may require your physician to prescribe Drug A first. If Drug A does not work for you, then your Plan will cover Drug B.

## Prior Authorization

If your physician prescribes a medication requiring a prior authorization, you will need to go through an additional authorization process. Our Clinical Team reviews requests for these selected medications to help ensure appropriate and safe use of medications for your medical condition(s). To see if your medication(s) require prior authorization, please contact Customer Service at (844) 454-5201.

