## STAR Center

STAR Center has announced all classes underway have been accelerated this week and will be completed on Thursday, September 7, after which all students will depart.

No on site accommodation is available at STAR Center during tropical storm events and all students currently on site have made plans to move elsewhere.

Classes for the week of September 11 to 15 have been canceled. It is uncertain if classes will be conducted the week of September 18 to 22.

More information regarding STAR Center's status is <u>available online</u> or by phone at STAR Center's hurricane hotline: (954) 920-3222 Ext. 206.

## **AMO Plans**

The Plan office and STAR Center will be closing on Thursday, September 7 at 12:00 p.m. and will remain closed until the storm has safely passed the surrounding area.

During this time, if you and/or your eligible dependents are in need of medical attention, please seek treatment immediately.

Following is important contact information to aid AMO Plans participants in need of AMO Plans benefits:

- For medical eligibility, benefit coverage and medical claim questions, call the Plan's third party medical claims administrator, American Benefit Corporation: (800) 778-6118
- To locate a Blue Cross Blue Shield Provider: <a href="http://provider.bcbs.com">http://provider.bcbs.com</a>
- For pre-certification questions or authorizations, call American Health Holding: (866) 343-6416
- For prescription assistance, call Envision Rx Pharmacy Benefits: (800) 361-4542
- If you are inquiring about your monthly pension payment, please note: Regardless if your payment is received via direct deposit or paper check, pension payments will be distributed early on September 7
- If you need assistance with Vacation benefits, the AMO Toledo office can help answer general questions: (800) 221-9395
- Please go to <a href="https://www.amoplans.com">https://www.amoplans.com</a> for frequently asked questions or to access AMO Plans forms.

The Plan office will provide periodic storm updates at: <a href="www.star-center.com">www.star-center.com</a> or <a href="www.star-center.com">www.star-center.com</a